



American Water Works
Association



WIN THE DAY

Making the Most of Your
Workday

THE ONLY PERSON YOU ARE IN COMPETITION WITH IS THE PERSON YOU WERE YESTERDAY.

The most counter productive thing you can do in life is to compare the success of others to your own.

We all have our own motivators and struggles in life and when we compare what we have to what others have, we can sabotage our thoughts into believing we cannot achieve the same.

Best thing you can do to achieve your goals is to stay focused on your plans, actions, and be better than the day before.

Every day in this profession, is an opportunity to provide for ourselves, our families, and our communities. Having a winning career in the water industry will create a long-lasting ripple effect that you can be proud of.

" TO WIN THE DAY IS TO WIN THE WEEK. TO WIN THE WEEK IS WIN THE MONTH. TO WIN THE MONTH IS TO WIN THE YEAR. TO WIN THE YEAR IS TO LIVE A FULFILLED LIFE."



8 THINGS TO DO EACH DAY



START EACH DAY WITH GRATITUDE

Being thankful each day to have a job and the opportunities to work hard for others is a great way to keep your life's challenges and worries in perspective.



BE ENTHUSIASTIC

If you are passionate about the work you do (no matter the size or importance of the task), you will put in the extra effort, you will stay late to get the job done, you will take classes, and study hard to perfect your craft.



NEVER SAY "IT'S NOT MY JOB"

Don't cheat yourself out of an opportunity to learn something new and to grow. Doing something that might not be yours to complete, shows that you have the ability to complete it, you are a team player, and that no job is below you.



REMAND YOURSELF OF YOUR PURPOSE

We all work extremely hard to take care of ourselves, our families, and those who are counting on us. The better you are in your trade, the better life you can live.



MEASURE TWICE, CUT ONCE

Take your time in being accurate over being fast.



HAVE CONFIDENCE

Remember, they hired you for a reason! Take the time to tell yourself that you are fully capable of completing the most challenging tasks.



IF YOU DO NOT KNOW, ASK SOMEONE THAT DOES.

The biggest mistake people make when completing a task is to not use all the resources they have. By not getting clarification on expectations or clear directions, we are left to make assumptions or just figure it out on our own. No need to struggle, ask for guidance when needed.



ALWAYS BE PREPARED

You must know what is expected of you and how to get it done. Having the right tools, equipment, and the right PPE are all ways to prepare for the day's work.

Even if you do one of these every day, you will be better off, but not practicing any of them will get you nowhere.

The American Water Works Association and WaterWisePro Training have teamed up to create resources for operators looking to start or advance their careers.

We hope that these resources offer motivation and guidance for those front-line workers who are or will be making a difference in the future of water.

AWWA's Water System Operations (WSO) brand includes a variety of certification resources that fit any study style.

WaterWisePro Training offers distribution and treatment exam prep courses in various states and represents the California-Nevada section.



Steve Hernandez, WaterWisePro Training



**American Water Works
Association**



awwa.org/waterneedsoperators
@ americanwaterworksassociation

waterwisepro.net
@ waterwisepro

#WSOWWP
#NOOPERATORNOWATER