

# Membership

*is just the beginning...*

( START HERE )



**American Water Works  
Association**

The Authoritative Resource on Safe Water®

Advocacy  
Communications  
Conferences  
Education and Training  
Science and Technology  
Sections

**START HERE**



## Take the first step

With access to knowledge and expertise, training and certification opportunities, and a voice in the industry, membership in the American Water Works Association (AWWA) helps you to improve your operation, get the best out of your employees, find solutions to problems, and prepare for what's coming.

### Your AWWA Membership will:

#### Protect Public Health

As water professionals, we share responsibility for protecting public health through the provision of safe and sufficient water and the enhancement of water quality. AWWA and its Utility Members are partners in achieving this mission.

#### Improve Performance

Now more than ever, utilities must do more with less. Tight budgets, stringent regulations, and needed infrastructure repair strain scarce resources. However, AWWA gives Utility Members the power to take control of their future. By providing utilities with information on the very latest developments in technology and practices, AWWA helps your utility achieve excellence.

#### Engage Your Staff

Staff members get energized when connected to their professional association. Whether lab technicians or operators, customer service representatives or managers, through AWWA they'll become more engaged in the water profession and their work. AWWA Utility Membership gives your employees access to current information, online resources, education and technical training, and most important, a network of other water professionals who face the same challenges.

#### Affect Change

AWWA Utility Membership gives you the power to change things you cannot change alone. Our Washington, D.C., office works directly with legislators and regulators to see that utilities are subject to reasonable regulation. Together with its members, AWWA helps improve public confidence in, and support of, safe water. AWWA also provides your utility with ways to directly affect change through the Water Utility Council and other volunteer units.

**Take the First Step Today—Join AWWA!**



# The Return on Your Investment

Start enhancing your operation with the resources and information AWWA membership provides. The following are some of the benefits of membership:

## Only Tap Water Delivers

A grassroots and media campaign to communicate the value of tap water service and need to reinvest in infrastructure.

- Receive a CD/DVD package that includes campaign talking points, print ads (in English and Spanish), PowerPoint presentations, a five-minute video, radio public service announcements (in English and Spanish), consumer handouts, a speech, campaign logos, an editorial briefing guide, and supporting research. AWWA will continue to add to the campaign so it is always fresh for your use.
- Public affairs assistance is available to member utilities to utilize the campaign.

## Regulatory/Legislative Alerts

Receive timely information on proposed legislation or regulatory actions that may affect your utility.

These alerts frequently serve as a call to action for utilities to submit comments to appropriate agencies to help shape smart policies based on sound science.

## Public Affairs Advisories

Utility Members receive a “Who, What, Where, When, and Why” heads-up on events or news stories that impact utilities.

- Advisories often include suggested language or tactics to assist your utility in responding to inquiries you may receive.

## AWWA Training, Education, and Conferences

All utility employees receive **discounts on registration** for:

- Conferences, workshops, webcasts, and other events
- Local and national seminars and satellite teleconferences
- Online education—AWWA is your staff’s resource for earning continuing education units (CEUs) and professional development hours (PDHs)

## Subscriptions

Members receive the following AWWA publications\* (online versions of *Opflow* and *Journal AWWA* feature expanded content):

- **Opflow**, with hands-on information about water system materials, construction, management, operation and maintenance
- **Journal AWWA**, the world’s most respected technical publication in the water profession
- **Streamlines**, brings readers timely and targeted stories about regulatory and legislative developments, industry issues and trends, utility practices, and research and new technologies.

\*All members outside of North America (regardless of grade), student members, and members with APO/FPO addresses will receive e-periodicals only. Print periodicals may be purchased for an additional fee. Please call 303.794.7711 or e-mail us at [custsvc@awwa.org](mailto:custsvc@awwa.org) if you wish to subscribe to any or all of the above periodicals.

## Local Section Membership

- Your Section provides you and your employees a place to connect with fellow members and stay informed on water issues in your own region. AWWA has Sections in Canada, the United States, Puerto Rico, and Mexico.
- Sections host their own annual conferences and education programs and give members the opportunity to present papers, exhibit, write articles, and serve on committees.

## Additional Benefits of Membership

- Find it fast in The Water Library®— AWWA’s new online research and download center. Research water topics and instantly download 7,500+ peer-reviewed articles, a free benefit to members.
- AWWA staff is on hand to personally assist members with free custom searches through our WATERNET® library—a database of more than 55,000 article abstracts on every water-related topic imaginable.
- All your employees will enjoy the ability to purchase materials through the AWWA Bookstore at up to 33% off retail prices.

## Customize your Membership with **Plus+Points**

**Plus+Points** is a unique program that gives your organization the ability to help create your own membership value.

As an AWWA member your utility will be awarded a specific number of **Plus+Points** based on its size, and you’ll “spend” the **Plus+Points** on benefits most valuable to your organization. The total number of points includes both Renewal **Plus+Points**, which you will receive annually for the life of your membership, as well as Bonus **Plus+Points** to spend on one-time benefit selections in your first year as a member.

Below are some of our most popular selections that can be “purchased” with your **Plus+Points**.

### First Year Bonus **Plus+Points**

#### Compilation of ASTM Standards Relating to Wastewater and Stormwater

This compilation includes 94 ASTM International Standards specially selected by AWWA and ASTM International as being most useful for wastewater and stormwater service, bound together into one book.

#### AWWA Bookstore Items

Various items from our Bookstore are available for “purchase” with your Bonus **Plus+Points**. For a complete list, please refer to Section 2 of the enclosed application.

### Renewal **Plus+Points**

#### AWWA Standards Subscription

AWWA Standards are recognized as the consensus standards for products and procedures used in the treatment and supply of safe water. A Standards Subscription gives you a complete set of AWWA Standards (more than 140) in the first year of membership. A Standards Subscription also supplies you with all updates distributed in a given year.

#### Additional Individual Members

You can select and assign individual memberships to specific utility employees. While all employees will enjoy member pricing, assigned members receive the full benefits of membership including *Journal AWWA*, *Opflow*, Section Membership, and credit toward becoming a life member.

# Member Benefits

	Individual			Service Provider		Utility	
	Active	Operator	Student	Manufacturer / Consultant	Partner Agencies & Institutions	Small Water System	Utility
<b>Networking</b>							
Career Center	●	●	●	●	●	●	●
Peer Networking	■	■	■	■	■	■	■
Local Section Membership (North America Only)	▲	▲	▲	▲	▲	▲	▲
Discussion Forums	●	●	●	●	●	●	●
Sourcebook	■			■	■	■	■
<b>Information and Education</b>							
Journal AWWA*	■		■	■	■	■	■
Opflow*	■	■	■	■	■	■	■
Technical Database Resources	■	■	■	■	■	■	■
The Water Library®	●	●	●	●	●	●	●
Streamlines	●	●	●	●	●	●	●
Safety Talks						▲	▲
AWWA Standards (full set)**				▲	▲		▲
AWWA Standards (7 preselected)**						▲	
AWWA Education Programs (earn CEUs and PDHs)	■	■	■	■	■	■	■
Small Systems Helpline						▲	
<b>Advocacy</b>							
Only Tap Water Delivers						■	■
Regulatory Alerts and Public Affairs Advisories						▲	▲
Government Affairs Program	▲	▲	▲	▲	▲	▲	▲
Drinking Water Week Assistance					■	■	■
Public Affairs Assistance						▲	▲
<b>Leadership</b>							
Committee, Division, Council Involvement	▲	▲	▲	▲	▲	▲	▲
Section Leadership	▲	▲	▲	▲	▲	▲	▲
Publishing and Presenting Opportunities	▲	▲	▲	▲	▲	▲	▲
Awards Programs	▲	▲	▲	▲	▲	▲	▲
<b>Savings</b>							
Free Listings in Sourcebook				▲			
Discounts on Exhibits				▲	▲		
Discounts on Bookstore purchases and mailing list rental	■	■	■	■	■	■	■
Discounts on registration for conferences, training, and other events	■	■	■	■	■	■	■

\* All members outside of North America (regardless of grade), student members, and members with APO/FPO addresses will receive e-periodicals only. Print periodicals may be purchased for an additional fee.

\*\* Available to Utilities and Service Providers as part of their customizable benefits, according to their size.

▲ Member benefit   ■ Also available online   ● Only available online

# Who's a Utility Member?



## **A Utility Member is a Small Water System**

A water system that supplies 5,000 or fewer customer service connections.

## **Water Supplier**

A water supply organization that continuously supplies water to the public, with greater than 5,000 customer service connections.

## **Wastewater System**

A wastewater treatment organization with any number of sewage collection taps.

## **Water Wholesaler**

A water supply organization that provides water to other utilities or organizations at wholesale. Water wholesalers may deduct the water supplied to other AWWA utility members when determining dues.

## **Contract Operations Firm**

An organization contracted to operate and/or maintain a water supply system or water wholesaler. Dues are calculated in the same manner as a water supplier or wholesaler. Contract operations firms may also be eligible for Service Provider Membership. Call 1.800.926.7337 to talk with someone about the benefits of Service Provider Membership.

*AWWA is the authoritative resource for knowledge, information, and advocacy to improve the quality and supply of water in North America and beyond. We are the largest organization of water professionals in the world. AWWA advances public health, safety, and welfare by uniting the efforts of the full spectrum of the water community. Through our collective strength we become better stewards of water for the greatest good of the people and the environment.*

AWWA Headquarters  
6666 West Quincy Avenue  
Denver, CO 80235-3098 USA  
Phone: 303.794.7711  
Toll-free: 800.926.7337  
Fax: 303.347.0804  
custsvc@awwa.org

Government Affairs Office  
1300 Eye Street NW, Suite 701W  
Washington, DC 20005  
Phone: 202.628.8303  
Fax: 202.628.2846  
awwa.org